



ONEBLINK QUARTERLY WEBINAR

BRUCE EMERY & BLAKE LAHIFF | February 2024



WELCOME & INTRODUCTION



Bruce Emery

Sales Director

Company Updates | Current Focus



Blake Lahiff

Product Owner

New Features | Live Demo | Roadmap



CUSTOMER FOCUS

- **Milestone:** OneBlink has over 500 customers
- Growth performance across the board-
 - AU form submission volumes +31.4%
 - Our US partnership is strong with strong sales plans
- **ISO 27001** accreditation
- Our sales pipeline is extremely strong
- Assisting customers to optimize their OneBlink subscription
- Valuable customer input into new features





RECENT FEATURES




Usability



Sharing & QR Codes

Often after creating a form or an app you will want to share it or test it yourself on another device. To make this as easy as possible we have now added the new Share button to all forms and apps, allowing you to automatically create a QR code and email it directly to any team members.

Share Form



Contact Us (My App)




<https://example.app.oneblink.io/forms/12345>  

Recipients will receive an email with the QR code and link to the form.

Email Addresses*

support@oneblink.io  

CLOSE  SEND



Usability

Approval Email Templates

We have had many requests for the capability to modify more of the emails created from the platform. To cater for these requests we have enhanced the Email Templates feature to be able to create templates for more of the approval workflow emails.





Usability

Auto Retry

Occasionally Team Members are required to manually replay submissions to rectify an issue. In an attempt to remove this manual process, we have added configuration to workflow events allowing you to automatically retry any failed submissions.





Integrations

API NSW: Liquor License

As part of our continued support for NSW Government we have built an integration directly into API NSW for returning Liquor License information. Easily search on the NSW Government's open API to return Liquor License details.

Liquor Licence

LIQ123456789 | OneBlink Hotel ✓

OneBlink Hotel	
Licence Number	Licence Type
LIQH123456789	Hotel Liquor Licence
Licensee	Start Date
OneBlink	01/01/2005
Status	
Current	
Address	
Mann & Erina Streets, GOSFORD, NSW 2250	

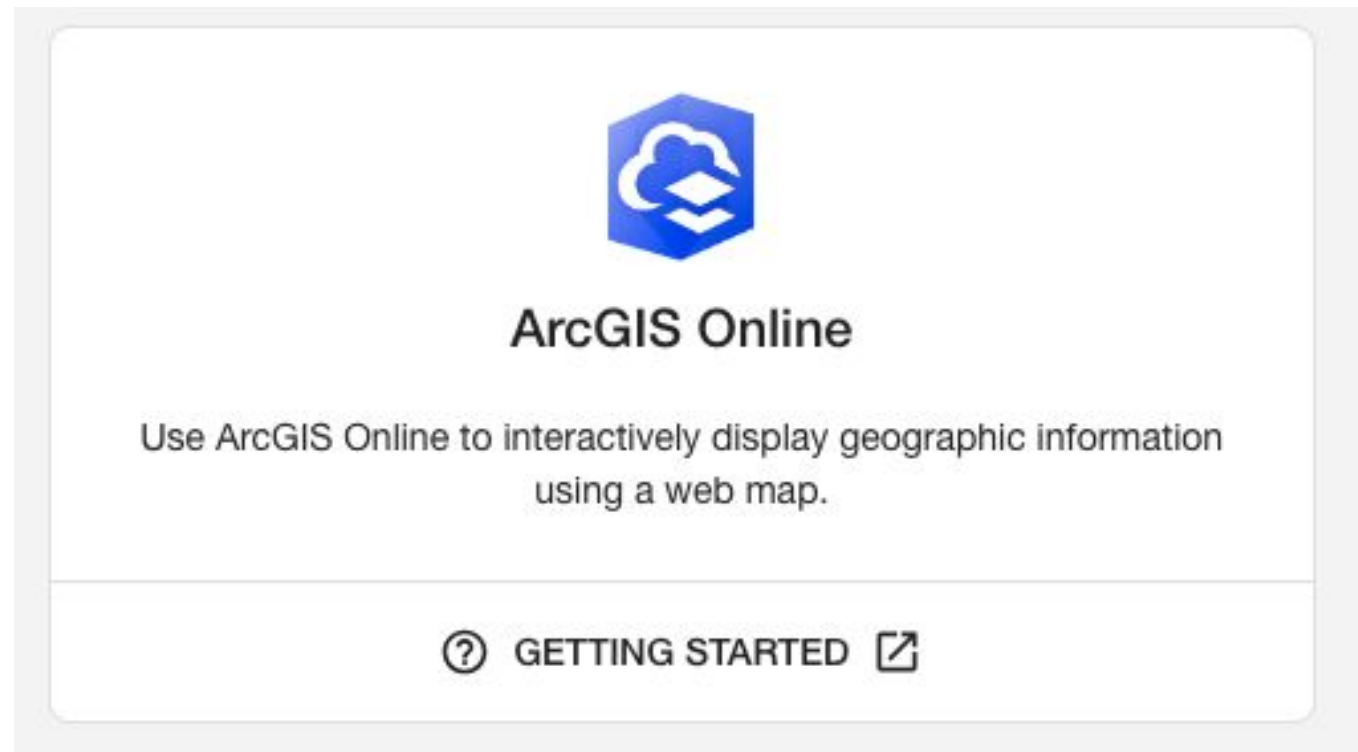
Cancel Submit



Integrations

ESRI ArcGIS Integration

We have created the first iteration of our ESRI ArcGIS map integration. Integrate your public maps into OneBlink forms allowing users to see the map content, adjust the view, change the layers and more.





Security

Approvers MFA

We have expanded the platforms MFA support to also include Approval App Users.

Allowing approvers to configure an authenticator app and start using MFA to securely log in to your approvals app.





ADDITIONAL ENHANCEMENTS

Date & Time Calculations

The calculation element has been enhanced to cater for Date and Time calculations, allowing users to calculate the difference between 2 dates and times.

Approval Search

The approval search now allows searches on form name, submission title, submission Id and external Id.

Lookups: Number Elements

We have enhanced the Lookup element so that you are now able to populate Number elements.

Westpac: QuickSteam

We have expanded our list of Payment Gateway integrations to now also include Westpac QuickSteam integration.

Password Reset Process

The login password reset process has now been improved to assist Team members and App users in gaining access to the platform and apps more easily.

Automatically Resume Autosave

We have added new configuration to the form allowing users to automatically resume their form if autosave data is present, removing the autosave pop-up.



FEATURE DEMO

Versioning & Scheduled Tasks



FUTURE ROADMAP



LCS ROADMAP

Security

Completed our ISO27001-2022 Compliance. Moved our source code control to GitHub for automated dependency checking.

Accessibility

We have completed a number of automated and manual tests and completed a number of changes to improve form and app accessibility.

Usability

Continuing to streamline areas of the platform, that cause pain or confusion. Taking continual customer feedback.

PDF Conversion

Have enhanced the PDF Conversions by catering for informational content and headings and we are investigating the ability to capture checkboxes and radio buttons.





Q & A WRAP UP