



ONEBLINK QUARTERLY WEBINAR

BRUCE EMERY & BLAKE LAHIFF | JUNE 2023



WELCOME & INTRODUCTION



Bruce Emery

Sales Director

Company Updates | Current Focus



Blake Lahiff

Product Owner

New Features | Live Demo



CUSTOMER FOCUS

- Product development has always revolved around customer input
- Shifting more 'control' to customers is working
 - increased platform utilisation
 - less consulting/professional services
- Security
 - Certification of ISO27001 this year
- Stable experienced team





ONEBLINK MILESTONES

- Recent addition of NSW Dept of Sport
 - Food safety audits for sports facilities throughout NSW
- Delivered several key projects:
 - govPay - payment integration (platform)
 - Cattle tick ROM
 - Oyster movements





CUSTOMER FOCUS cont...

- Expansion focus into Victoria and Queensland
 - State Govt 'Regulatory' Agencies
 - Local Government
 - Working alongside AWS Public Sector team
- Several key sponsorships this year supporting our growth plans
 - Field Service Management
 - Innovate Victoria
 - Igniting Change live event – Melbourne

IGNITING CHANGE

A COMPREHENSIVE PERSPECTIVE ON DIGITAL TRANSFORMATION IN THE PUBLIC SECTOR

3:30 pm 1st August 2023 | AWS Melbourne

This micro-event, hosted at AWS Melbourne focuses on real-world case studies from 2 of Australia's leading AWS Government providers.

DEPT[®]

 OneBlink

 aws



RECENT FEATURES



SECURITY

MFA

To enhance platform security we have now enabled MFA Team Members. Follow the steps included in the MFA set-up to configure your authenticator app and start using MFA to securely log in to the platform.





SECURITY

VIRUS SCANNING

To ensure no malicious files are being uploaded we added new security processes to check all attachments added to your forms are scanned and automatically removed if found to be malicious.





APPROVALS GROUP MANAGER

We have created the Group Manager group type in Approvals. The Group Manager possesses the same privileges as an Administrator but is limited to approvals assigned to the groups they are associated with.





APPROVALS

PREVENT PAYMENT

Allow approvers to prevent any payment events on a request clarification submission. To ensure that only one payment is processed as part of the approve. You can also configure the default for this setting in the approval flow configuration of your form.





ADDITIONAL ENHANCEMENTS

User Sign Up

With the new configuration for apps user are able to self sign up to apps so Team Members do not need to manually add them.

GovPay Integration

Easily connect payments between OneBlink and govPay. Build simple and safe online transactional experiences for users.

Information Referencing

Reference the inputs of your other elements in an information element, allowing for an easy way to summarise form content.

Submission Message

We have enhanced the submission message now allowing for the ability to include a Download PDF button and a WYSIWYG editor.

Receipt Ids

Create custom receipt Ids without needing to write code. Add text, dates and random characters to create a custom receipt Id for your forms.

Date & Time Validation

We have enhanced the Date and Time start and end time validation to include inputs from other date & time elements.



FEATURE DEMO

NEW UI & LOOKUPS



FUTURE ROADMAP



LCS ROADMAP

Security

Continuing to enhance platform security with requiring MFA configuration and additional backend changes.

Accessibility

Enhance the existing out of the box accessibility with more automated and manual testing.

Usability

Continuing to streamline areas of the platform, that cause pain or confusion. Taking continual customer feedback.





Q & A WRAP UP