JULY 2024
CUSTOMER WEBINAR

DARREN BESGROVE | BLAKE LAHIFF | DEBBIE BROOKFIELD

*** This webinar will be recorded ***

WEBINAR AGENDA

Section	Presenter	Duration
Company Updates	Darren Besgrove	10 Mins
Product Updates	Blake Lahiff	10 Mins
Demonstration - PDF Conversion Service	Blake Lahiff	10 Mins
Demonstration - Oyster Movements	Debbie Brookfield *(NSW DPI)*	10 Mins
Questions		

COMPANY UPDATES

Welcome Kerrie Young, OneBlink's new Account Manager

- Background in sales, account mgt and marketing
  - Utilities and eLearning software

Meet us at:

- PSN - Innovate Victoria *(25th July)*
- PSN - Innovate Queensland *(12th Sep)*
- PSN - Innovate Toronto *(12th Sep)*
- PSN - Digital NSW *(21st Nov)*

Canada - AWS & PSN

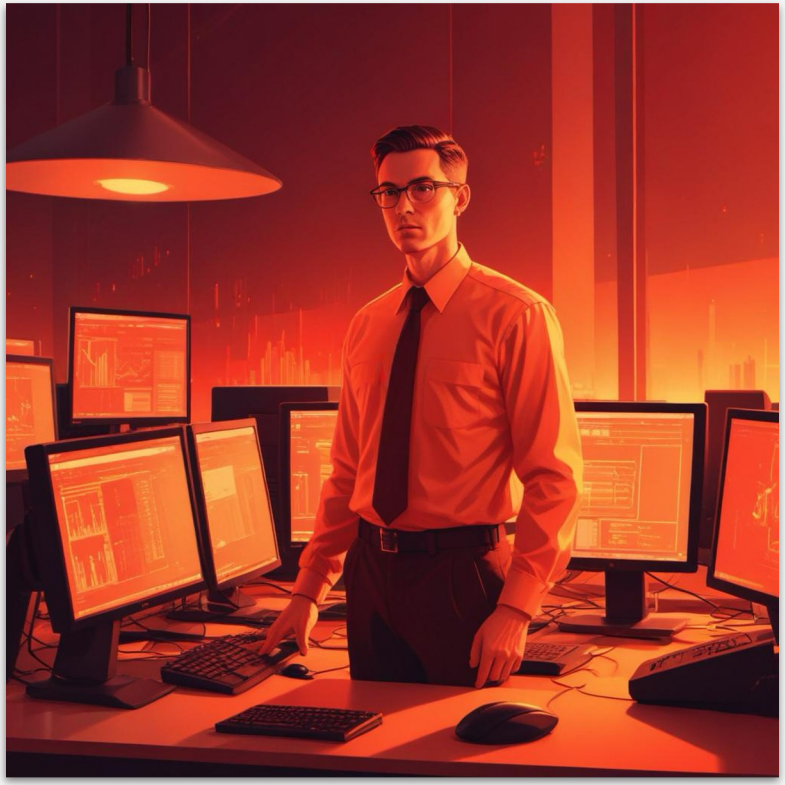
PDF Conversion

KEYS & SECRETS ENHANCEMENTS

We have removed the ability to view keys and secrets from the platform adding encryption at rest and in transit.

This change helps to ensure that unauthorised or malicious users are not able to access your keys or secrets.

- Integration Secrets
- Developer Keys
- Form Configuration Secrets
- Approval Webhooks Secrets

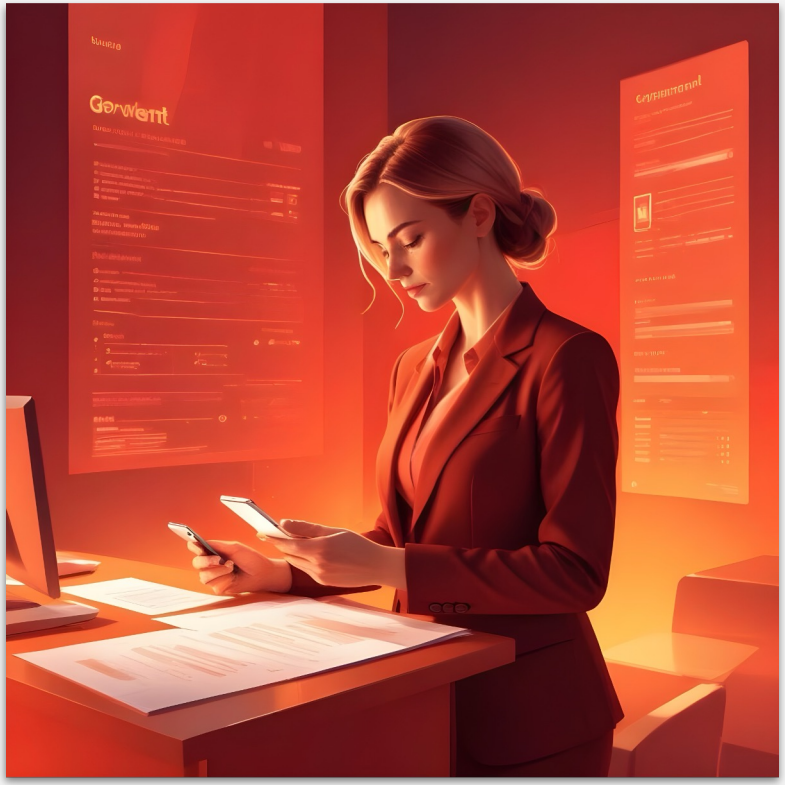


EXCLUDE EMAIL ATTACHMENTS

We have had several requests from customers for the ability to restrict what attachments are included in the emails generated on form submission.

To cater for this we have added the Exclude Attachment feature, which allows you to pick and choose which attachment elements are included in the Emails.

- Exclude
  - Signatures
  - Files
  - Camera Images



APPROVALS SAML

One of the more highly requested features is the ability to authenticate approvers using a SAML provider.

We have released the first version of this integration now allowing you to create groups in the platform that can be mapped to your SAML user claims, removing the need to manage approvers in the platform.

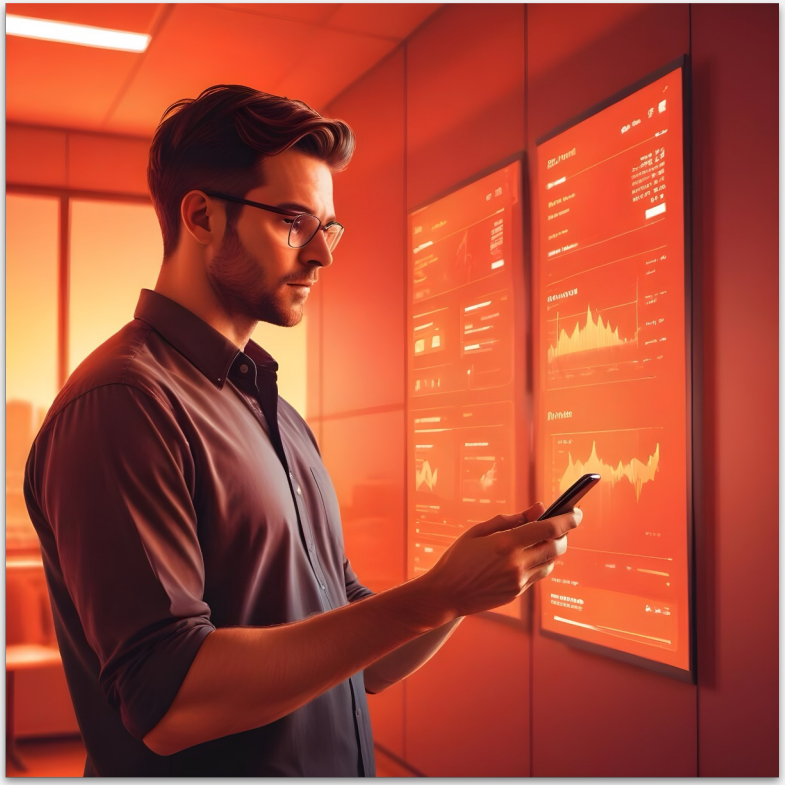
- SAML Integration
  - Active Directory Authentication
  - Auth0 Authentication

APPROVAL REMINDER

Approvers can often miss new approval emails or lose track of their pending approvals. To assist with this we have added approval reminders.

Now you can ensure reminders are automatically sent to approvers if there are any approvals older than your configured threshold.

- Remind approvers of old approvals
- Configure reminders per form
- Configure custom reminder thresholds (e.g 1 day, 7 days, 14 days)



GOOGLE ADDRESS SERVICES

To accommodate customers who unable utilise the NSW Point and GeoScape address validation integration, we have integrated Google's address service.

This service enables form users to use an integrated address element instead of manually entering an address.

- Remove manual Address Inputs
- Automatically search on matching addresses

OTHER UPDATES

Collapse Section
Close section from the bottom, not just the top

NSW Point
Multiple environments & more conditional logic

Location >Address
Use Geoscape to get addresses from a device location

Conditional Logic: Forms
Run conditional logic on nested form elements

View Name
View element names directly in the builder

Email Branding
Password reset emails include branding and sending address

Calculation Round
More rounding options for calculation elements

Security Enhancements
Multitude of support and infrastructure enhancements

Accessibility
Additional accessibility enhancements for screen readers.

DEMONSTRATION
PDF CONVERSION SERVICE

PDF CONVERSION SERVICE RECAP

The PDF Conversion has had a number of enhancements including capturing informational content and more recently creation checkbox elements as part of the conversion process.

Use the PDF Conversion feature to reduce the amount of time required to build out OneBlink forms from existing PDF based processes.

- Input Element (text, phone numbers, email addresses)
- Informational Element (headings, information)
- Signature elements
- Checkboxes (Yes, No, NA options)

OYSTER MOVEMENTS

NSW Department of Primary Industries Demonstration

Debbie Brookfield

QUESTIONS